



Welcome to stay here with us

Dear guest,

We would like to welcome you to the Hotel Christiania Saas-Fee***.
In this folder you will find all the important information for your stay with us.

For your safety, our main entrance is closed during the night. Please leave your room key at the reception in your room locker and take the house key with you.

We wish you a wonderful and relaxing stay.

Your Christiania Saas-Fee Team

Our hotel – ABC

A

Adapters	There are 220 volt sockets in our rooms. Adapters can be borrowed from our reception for a deposit of CHF 10.00.
Arrival / Departure	Your room is available from 3 pm on the day of arrival and on the day of your departure, please leave it until 11 am We will gladly store your luggage for you in the meantime.

B

Bar	Do you want to have a drink? Then visit our in-house Nesti's Bar. It is open from 3.30 pm to 00.30 am.
Bathrobe	If you need a bathrobe, you can pick one up at our reception for a deposit of CHF 30.00.
Billing	In addition to cash, we accept the following payment methods: MasterCard, Visa, Twint, EC-Direct, Maestro, Postcard, Euro, Reka-Checks, Reka-Card.
Blanket	On request, we will bring an additional blanket to your room.
Breakfast «standard»	Enjoy our rich breakfast buffet daily from 07.30 am to 10.30 am in our cosy little breakfast room on the 1st floor.

Breakfast «Pick-up»	We will prepare your breakfast for you and you can pick it up between 7.30 am and 10.30 am in the breakfast room on the 1st floor. For an extra charge of CHF 5.00 per person, we will serve your breakfast in your room. (Only on reservation at our reception until 4.30 pm the evening before).
Breakfast «Room service»	
Bus (winter)	We are located almost directly next to the ski slopes, but if you are tired and would rather use the ski bus, the local public buses with a stop at the village square (electric vehicles such as Intersport & Allalino) are available to you free of charge in winter. Timetables can be found here .
C	
Cash machines	Cash machines can be found two minutes' walk from the hotel at the Raiffeisen Bank and five minutes' walk from the UBS Bank. The nearest post office machine is located a seven minutes' walk away at the bus terminal.
Chargers	You can get chargers for the most common mobile phones at the reception, in case you have forgotten yours. We will gladly lend you these for a deposit of CHF 20.00.
Children	We are happy to offer you and your family special baby beds and children's chairs on request.

D

Daily programme You will find the daily weather forecast on our information board at the reception. You can also [visit our website](#) to check the current status of the cable cars and lifts and look up to 3500 meters.

Doctors Doctor Dr. Stefan Kuonen
House Pan, Saas-Fee
Tel. +41 27 957 58 59

Saas Valley Medical Centre
Innere Saastalstrasse 91, 3910 Saas-Grund
Tel. +41 27 957 11 55

E

Early departure If you are leaving before 08.00 am in the morning, we kindly ask you, to pay your bill at the reception before 5.00 pm on the previous day.

Entrance door You can exchange your room key into a house key at the reception. We ask you to change your key as soon as you leave our house.

Escapes routes Please refer to the escape plan in your room.

L

Laundry service Please pick up a laundry bag with the price list at the reception. You can then hand in your laundry there and we will take care of everything else for you.

- Lift Please do not let your children use the lift alone.
- Local map A local map is available free of charge at the reception. If you need a good idea of where to go during the day, don't be shy and ask our staff.
- Luggage Our concierge will be happy to take care of your luggage. On your departure day you can leave your luggage with us until the afternoon. Please ask at the reception for further details.

M

- Minibar The minibar is included in the price and is refilled on arrival.
- Money-exchange You will find a bank with a staffed counter in close distance. (50 meters after the village square on the left-hand side)

N

- Newsletter At our reception you will find the latest newspapers every day and you can borrow them comfortably so that you are up to date again afterwards.

P

- Parking** With the SaastalCard you get a reduction on parking fees from the second day onwards. To get this, scan the QR-code of your SaastalCard at the pay station. If you want to leave the car park during your stay, please contact the parking office next to the exit.
- Post** You can pick up your incoming letters and newspapers at the reception from 10.00 am onwards. Leave your outgoing post there as well and have it stamped.

S

- Safe** A safe is located in your room.
- Sauna** Relax in our sauna daily from 16.00-20.00. Please note that our steam bath and sauna are nude zones.
- Smoking** In Switzerland there has been a smoking ban in all public places since 2009. We only offer non-smoking rooms and therefore ask you to smoke only on our balconies while enjoying our great panorama of the alps. However, if you smoke in the room, we can charge you a cleaning fee of CHF 500.00.
- Steam-bath** Relax in our steam bath daily upon from 16.00-20.00. Please note that our steam bath and sauna are nude zones.

Sustainability

We want to be kind to our environment. That's why we don't change the towels every day. We make it very simple. What you throw on the floor, we wash, what is hung up, stays.

T

Taxi

We are happy to order a taxi for you. Please contact our reception. In town approx. CHF 25.00.

Telephone

For telephone information dial the internal number #99 (reception).

Toothbrush

Forgotten your toothbrush? No problem. At the reception we have toothbrushes and shaving kit on request.

TV

Click [here](#) for the current TV programme.

W

W-LAN

Connect to the WLAN network «Wi-Fi Christiania» with the password «christiania20» and use unlimited free Wi-Fi here in our house.